

## PERFORMANCE EVALUATION

**NON-UNIT (ALL LEVELS)** 

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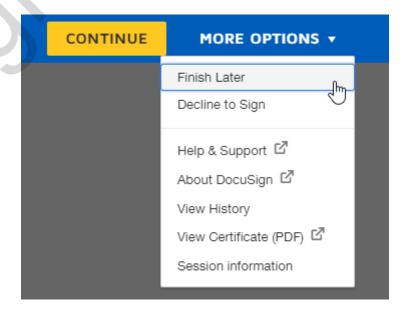
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#### PERFORMANCE EVALUATION

### **NON-UNIT CLERICAL**

PART I: GENERAL INFORMATION	
Name:	
State Title:	
Campus Title:	
Department:	
Annual Evaluation Period: July 1, <u>20</u> to June 30, <u>20</u>	

#### **PART II: EVALUATION OF SPECIFIC AREAS**

#### **Workflow Process**

- 1) Employee completes self-evaluation in the EMPLOYEE SECTIONS for each area of evaluation.
- 2) Employee signs verifying self-evaluation is complete and submits to Supervisor for response.
- 3) Supervisor completes the SUPERVISOR SECTIONS for each area of evaluation.
- 4) **Supervisor signs** verifying their response is complete and **submits** to **employee** for review and/or additional comments. A meeting with the employee is *recommended* before next step to allow for discussion.
- 5) Employee may record additional comments (optional) and signs verifying receipt of completed evaluation.
- 6) The form routes to HR for inclusion in personnel file and a copy routes to Divisional VP.

#### **Rating Scale**

- **Significantly Exceeds Expectations** work is performed in a distinguished superior manner achieving all goals at a level significantly above expectations; very few employees will achieve this rating.
- **Exceeds Expectations** work is performed with a high degree of competence and all goals are achieved at a level typically above standard.
- **Meets Expectations** work is performed in an acceptable manner achieving goals at a level that meets the standard.
- **Does Not Meet Expectations** work is performed below the standard requirement; has trouble meeting some goals; room exists for improvement.
- Unsatisfactory significantly deficient in skills and abilities.

#### **Areas of Evaluation**

- Quality of Work
- Management of Workload/Organization Skills
- Attendance and Availability
- Communication Skills
- Constituent Service
- Work Attitudes
- Interpersonal Skills

Evaluation Schedule	
Employee self-eval period ends	June 30
Employee self eval due to supervisor	July 15
Supv completes eval and reviews w/employee	August 15
Employee acknowledges receipt & routes to HR	August 31
+ divisional VP	

Contact HR@westfield.ma.edu for assistance.

This form available at <a href="https://www.westfield.ma.edu/offices/hrtitleix-eo/forms-and-resources">https://www.westfield.ma.edu/offices/hrtitleix-eo/forms-and-resources</a>

<b>Quality of Work</b> – Produces accurate, neat, and thorough work, whether self-initiated or supervised; takes pride in work; demonstrates professional skills and knowledge of the responsibilities and duties assigned to the position.	
EMPLOYEE SECTION  Rating: □ Significantly Exceeds   □ Exceeds   □ Meets   □ Does Not Meet   □ Unsatisfactory  Response:	
SUPERVISOR SECTION  Rating: □ Significantly Exceeds   □ Exceeds   □ Meets   □ Does Not Meet   □ Unsatisfactory  Response:	
Management of Workload/Organization Skills − Organizes and prioritizes work appropriately; meet deadlines; produces the required amount of work to meet the needs of the institution; completes work in a timely and thorough manner; is results oriented and assumes responsibility and accountability for own work.  EMPLOYEE SECTION  Rating: □ Significantly Exceeds □ Exceeds □ Meets □ Does Not Meet □ Unsatisfactory Response:	
SUPERVISOR SECTION  Rating: □ Significantly Exceeds   □ Exceeds   □ Meets   □ Does Not Meet   □ Unsatisfactory  Response:	

<b>Attendance and Availability</b> – Conforms to established work schedule; is available to perform responsibilities and provide administrative support; answers messages and inquiries in a timely manner.
EMPLOYEE SECTION  Rating: □ Significantly Exceeds   □ Exceeds   □ Meets   □ Does Not Meet   □ Unsatisfactory  Response:
SUPERVISOR SECTION  Rating: □ Significantly Exceeds   □ Exceeds   □ Meets   □ Does Not Meet   □ Unsatisfactory  Response:
<b>Communication Skills</b> – Effectively communicates with others in writing and speaking, listens carefully, represents the University well in internal and external communications; informs supervisors of status of projects and key issues.
EMPLOYEE SECTION  Rating: □ Significantly Exceeds   □ Meets   □ Does Not Meet   □ Unsatisfactory  Response:
SUPERVISOR SECTION  Rating: □ Significantly Exceeds   □ Exceeds   □ Meets   □ Does Not Meet   □ Unsatisfactory  Response:

<b>Constituent Service</b> – Responds quickly and in a friendly manner to requests from students, faculty, staff, administrators, and the external community; is courteous and helpful to others; assists constituents efficiently avoiding unnecessary referrals to other offices or agencies.
EMPLOYEE SECTION  Rating: □ Significantly Exceeds   □ Exceeds   □ Meets   □ Does Not Meet   □ Unsatisfactory  Response:
SUPERVISOR SECTION  Rating: □ Significantly Exceeds   □ Exceeds   □ Meets   □ Does Not Meet   □ Unsatisfactory  Response:
Work Attitudes – Endeavors to improve work techniques; accepts supervision and feedback, constructive criticism and responsibility; projects a positive image; demonstrates initiative and flexibility.
EMPLOYEE SECTION  Rating: □ Significantly Exceeds   □ Meets   □ Does Not Meet   □ Unsatisfactory  Response:
SUPERVISOR SECTION  Rating: □ Significantly Exceeds   □ Exceeds   □ Meets   □ Does Not Meet   □ Unsatisfactory  Response:

Interpersonal Skills – Has effective working relationships with others; treats others with civility and respect; works collaboratively as part of a team.	
EMPLOYEE SECTION	
Rating: ☐ Significantly Exceeds ☐ Exceeds ☐ Meets ☐ Does Not Meet ☐ Unsatisfactory Response:	
SUPERVISOR SECTION	
<b>Rating:</b> □ Significantly Exceeds   □ Exceeds   □ Meets   □ Does Not Meet   □ Unsatisfactory	
Response:	

university community made within this evaluation period.
EMPLOYEE RESPONSE:
SUPERVISOR RESPONSE:
Goals: Identify goals for the upcoming evaluation period.
EMPLOYEE RESPONSE:
SUPERVISOR RESPONSE:

PART III: ACCOMPLISHMENTS AND GOALS

# PART IV: ADDITIONAL COMMENTS AND SIGNATURES Employee Comments (optional): Supervisor Comments (optional): **Signatures** Employee Self-Eval Completed By: Date:\_\_\_\_\_ Date:\_\_\_\_\_ Supervisor Eval Completed: Employee Receipt of Supervisor Eval: Date: (Does not imply agreement with the evaluation) Received by Human Resources: Date: